

## Refunds for registration and coaching programs - 2018

### Winter Season Registration fees

Registration fees cover a broad range of inclusions, from Association fees, ground hire for training, playing shirts for senior players, training equipment, club social events, administration, certain coaching and infrastructure costs. If players are deregistered, MFC does not receive a full refund of the fees and therefore needs to reflect the amount payable to MWFA, FNSW and FFA, as well as costs incurred by the club. We are therefore not able to offer a full refund to deregistering players.

Players are only able to deregister prior to MWFA's final date for registrations and de-registrations (generally the last Wednesday in June).

For those players who need to deregister, **the following table shows the amount that will be NOT be refunded**, i.e. the amount that will be kept by Mosman FC to cover the costs incurred to date including FNSW and MWFA fees. 'Change of mind' deregistrations will only be allowed prior to 15 May. From 15 May, refunds will only be issued for non-discretionary reasons (e.g. injury) and are subject to the approval of the relevant Committee Chair. Full refunds will only be given to those who deregister prior to 1 April and for whose registration has not been processed by MWFA.

### Fees held back for deregistrations by Age Group

Age Group	Non-refundable Component of Registration Fees			
	prior to 30 April	1-31 May	1 June to MWFA Deregistration deadline	post MWFA deregistration deadline
U6 – U7	\$110	\$135	\$150	No refund
U8 – U11	\$120	\$150	\$165	No refund
U12 – U18	\$130	\$150	\$170	No refund
All Age - Student	\$200	\$215	\$230	No refund
All Age, O35, O45	\$220	\$235	\$250	No refund

## Coaching programs

Mosman FC is a volunteer-run organisation which provides a large range of coaching programs. These programs are run as a service to our members rather than as a profit-making enterprise. In order for us to be able to adequately resource these programs while keeping costs as low as possible, we need to know the number and type (age, gender, experience) of participants as early as possible. Recognising that there is a range of reasons why people may request a refund, we have implemented the following schedule of refunds.

### Academy

Prior to Junior Grading Day: 75% refund

After Junior Grading Day: 50% refund

After 1 April: no refund

### School Holiday Camps, Master Classes, Development Squads, Mini Kickers, Kick-Off, Before-School Coaching

More than 1 week's notice, 75% refund

Less than 1 week's notice, 50% refund

After commencement, no refund

In the case of **serious injury** that prevents participation in a program, fees will be refunded on a pro-rata basis (less fixed costs incurred e.g. Academy kit).

In the case of **weather/ground closure** preventing programs being held

**Camps** – a refund will be given for each day that a camp can't proceed<sup>1</sup>. For those who have signed up for the four day program, a pro-rata refund will be issued (i.e. 25% of the total camp cost for each day that is cancelled).

**Master Classes and Girls Kick-Off** – if any sessions are cancelled due to ground closure, a make-up session will be held on the same day of the week following the end of the current cycle (due to ground availability, we may only be able to hold one extra session, regardless of how many sessions have been cancelled).

**Before-School Coaching** – we will attempt to find a suitable day to make up for any sessions missed due to ground closures.

**Academy, Development Squads, Mini Kickers** – when we price these programs, we estimate that some weeks will be cancelled due to ground closures, so no refund will be issued for cancelled sessions due to

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<sup>1</sup> We will attempt to hold the camp even if there is some rain forecast. Only where we believe the weather will prevent the enjoyment of the camp or the safety of participants, will we cancel a day. This is entirely at the discretion of the Director of Coaching.

ground closure. For Academy players who have been registered to attend the camp, a refund (25% of the cost of the four day program) will be issued for each day that the camp does not proceed.